

COGdesign[®]

USER EXPERIENCE DESIGN (UX)

Methodology and
Case Studies

DISCOVER



THE COG DESIGN APPROACH TO USER EXPERIENCE DESIGN



COG Design deliver innovative UX design solutions that are focused on delivering dynamic and intuitive user journey's that consider Conversion Rate Optimisation (CRO) and user engagement. Our UX approach provides positive user experiences and build brand equity.

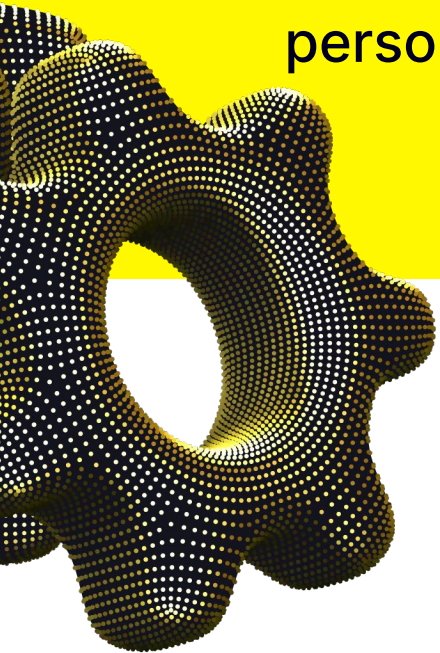
COG Design is a proven professional digital design agency that supplies innovative UX design solutions that are focused on delivering dynamic and intuitive user journey's that increase user conversion and engagement.





SO, ARE YOU READY TO BUILD BRAND EQUITY AND CONNECT IT TO YOUR BUSINESS?

The COG Design focus is to build human value in your brand so it serves the business autonomously, like a person would.



START!

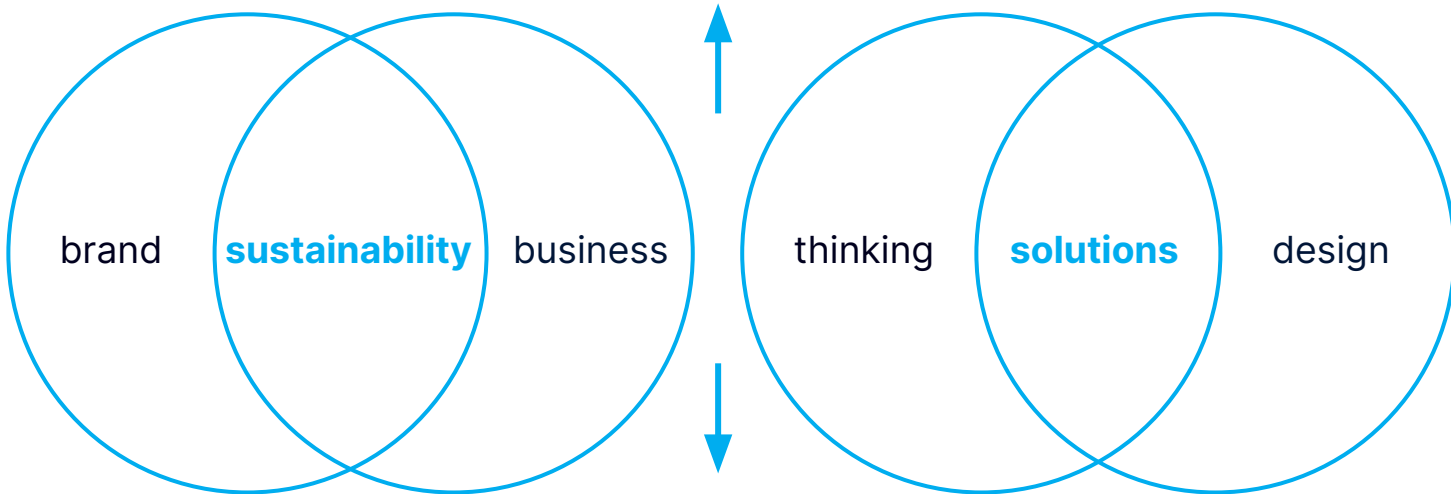




WE SOLVE COMMUNICATION PROBLEMS. IT'S HERE OUR SKILL IN CONNECTING BRAND TO BUSINESS IS DELIVERED.

We focus on emotionally considered thinking, innovative design systems and use tactical strategies to achieve our project objectives. Our goal is to develop a sustainable approach to business for our clients.

SUSTAINABLE BUSINESS MODEL



**WE GET YOUR BRAND TO WORK AS AN AUTONOMOUS SALESPERSON
FOR THE BUSINESS**



**WE'VE DELIVERED PROJECT SUCCESS
FOR COMPANIES THAT YOU KNOW.**

**BUT WE'RE SMALL BUSINESS
SPECIALISTS READY FOR NEW
PARTNERSHIPS.**





UX DESIGN THAT DELIVERS

Our UI ToolKits are also known as CSS Style Sheets, and our web developers rely on these to determine how to graphically represent the digital functions of the website such as clicks and scroll indicators and behaviours.

We're are the trusted professional design agency, developing UI design solutions that are focused on ensuring your digital product's surfaces look and function optimally to provide the best user experience. Our UI design solutions build user confidence and deliver a first class UX.

Scale

This principle is commonly used: almost every good visual design takes advantage of it.

Visual Hierarchy

A layout with a good visual hierarchy will be easily understood by your users.

Balance

Balance is like a seesaw: instead of weight, you are balancing design elements.

Contrast

This is another commonly used principle that makes certain parts of your design stand out to your users.

Gestalt Principles

These are a set of principles that were established in the early twentieth century by the Gestalt psychologists. They capture how humans make sense of images.

THE COG DESIGN SERVICE SUITE

These are our areas of expertise that when activated via a Brand Management Strategy, it will provide a sustainable approach to results-driven brand design and marketing for your business.





COG DESIGN

WHY CLIENTS CHOOSE US



PROVEN SUCCESS IN DRIVING REVENUE

We've helped clients increase sales and generate more revenue.



OUR ABILITY TO DELIVER VALUE

Our focus is to build value. We approach brand development with the promise that our creative design and brand management services are loaded with value, and assets are easily absorbed by the business.



CLIENTS REFER THEIR COLLEAGUES

Our clients come from referrals. We're busy, simply from our reputation.



PRIVATE COMPANY

COG Design is part of [COG Branding](#), a privately owned 100% Australian business with a work ethic our grandparents instilled in us.



EXPERIENCE ACROSS EVERY INDUSTRY

1000+ companies across every industry have trusted COG Design to deliver, and the results speak for themselves.



READY TO SCALE

COG Design has the inhouse professional team to meet the demands of any project size. We've got the firepower when it's needed.



HOW COG DESIGN CREATES RESULTS FOR EVERY CLIENT.

CUSTOMER CENTRIC

We develop brand story to connect both emotionally and logically with the targeted audience. We integrate product and services into human conversations.

BUSINESS VALUES

Via creative aesthetic and design elements we seek to define the core business ideals and values and then promote them in the right environments via the most appropriate methods.

COMMERCIAL VIABILITY

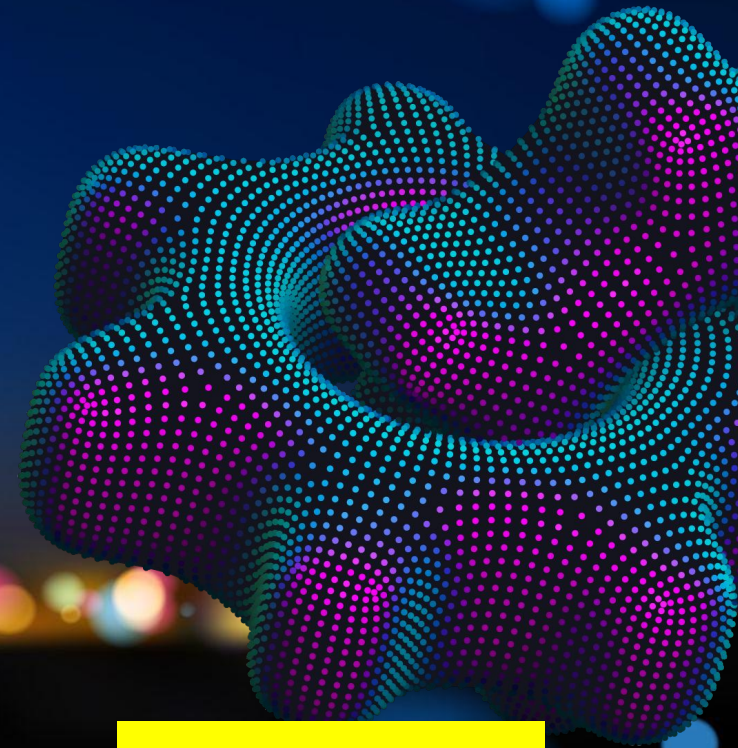
Our approach ensures the brand delivers against commercial objectives and business orientated sales plans. Our brand design is considered core business activity.

VERSATILITY

A developed brand should in return provide a more sustainable opportunity for sales and marketing, and also deliver longevity in market positioning. We build brand ready to scale, grow and adapt to new opportunities.



WHAT IS A COG DESIGN PARTNERSHIP?



VALUE!





CONNECTED, LIVE, SWITCHED ON, ALL DAY EVERYDAY.

Our brand design experts become an extension of your team. We're at call with desktop chat connectivity as if we're in the same office.

That's why 100+ companies trust us to deliver every single time.

We're always updating on the latest in typography, [design](#) and colour trends, software, print and visual communications.

We also provide [brand management](#) and aftercare long after we achieve project success.





THE IDEAL MIX OF EXPERTISE.



INTEGRATED DELIVERY.

At COG Design, we deliver advanced and integrated solutions allowing us to partner with strategists, copywriters, photographers, digital marketers with ease.



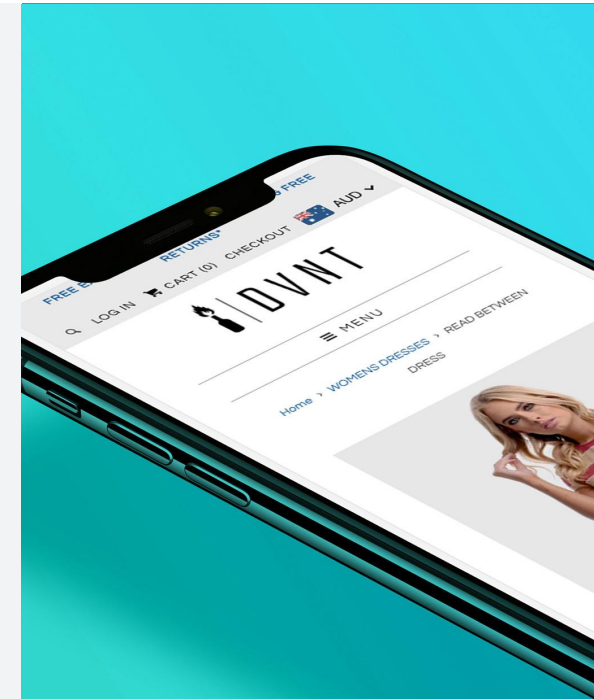
FULL SERVICE BRANDING – 100% AUSTRALIAN.

COG Design is supported by the COG Branding Group. Everything in house, under the one roof, 100% Australian.



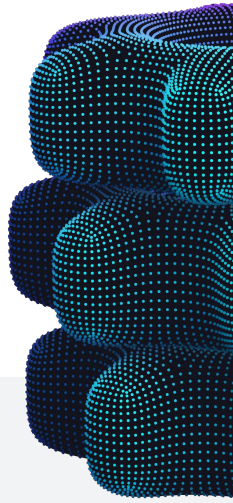
TRANSPARENT ACCESS AND REPORTING.

We keep our clients align side us through all processes and deliver constant project updates. Plus, you have access to all creative assets and files on project completion.





HOW USER EXPERIENCE HELPS YOUR BUSINESS



ENHANCES THE CLIENT ACQUISITION PROCESS.

Customer acquisition takes a great deal of forethought and strategy. In truth, there are a variety of techniques for attracting new consumers, one of which is user experience. Great UI/UX Design will assist here.



IT AIDS IN CLIENT RETENTION.

Customer retention, like customer acquisition, necessitates a great deal of planning and strategy. More individuals will want to view and utilize a business application that is easy and appealing. Client retention tactics are the means through which a company maintains solid customer connections while also increasing income from them. And, more significantly, they'll want to use it again and again.



REDUCES THE AMOUNT OF TIME AND MONEY IT TAKES TO DEVELOP A PRODUCT.

Businesses that incorporate UI/UX design into their development process may quickly identify and fix usability issues that arise during and after development. It will guarantee that the design is scalable and adaptable in the long run, allowing it to expand with consumers.

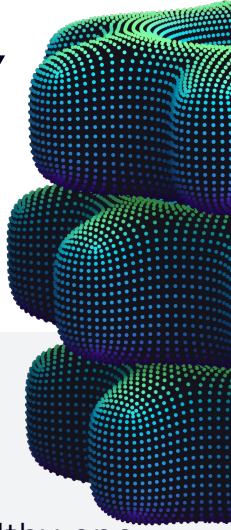


PRODUCTIVITY INCREASES.

Employing a basic yet effective UX Design may assist in motivating staff to work with zeal. Using an effective and efficient UI/UX design may assist to simplify layouts and menus, making them more engaging. It can also assist in motivating employees to complete their jobs efficiently. Employees will have fewer mistakes and a smoother process if their UI/UX system is well-designed.



HOW BRAND CONSISTENCY HELPS YOUR BUSINESS



GENERATES FAMILIARITY.

Brand awareness is name recognition. But being known is not the same as being known for something. In order to be a powerful brand, build brand familiarity: let your customers and potential customers know who you are, what you offer, why you offer this.



PURSUES CUT THROUGH.

The concept in brand marketing titled “cut-through” is achieved via consistency. A brand with a presence stands out and is noticed within a crowded market. Having cut-through is a highly desirable quality for a brand to have, and over time it builds brand equity.



BECOME A COMPETITOR

A brand in competition is a healthy one. It means it’s in market, working and communicating. If a brand is not competing it’s not doing its job as an autonomous sales agent for the business it’s representing.

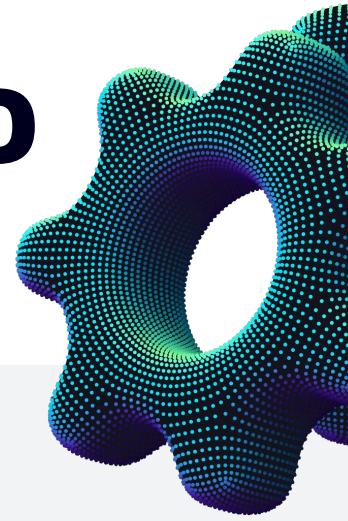


GENERATES EQUITY AND VALUE

Ensuring a brand is consistent throughout its messaging, creative, positioning and in-market activities will build brand equity fast. And a brand with equity can offer more value to its customers and the business itself.



HOW A MANAGED BRAND HELPS YOUR BUSINESS



SERVICE AND NURTURE INVESTMENTS.

There's far greater ROI in keeping an existing customer than recruiting a new one, and a strong brand idea can optimize your marketing budget. Managing your brand will secure communication channels and strategies, all driven by time and money.



REAFFIRMS BRAND PROMISES.

Your brand works as a glue, binding customers to your brand so they stay with you, grow with you, and tell others about your brand. It helps you identify your best customers and to direct special efforts against them.



ENGAGES THE TEAM

Your brand works as a “North Star” that you're employees follow. As a result, employees feel more engaged, work harder for your brand's success, and become great ambassadors for your brand.



CREATES EFFICIENCY IN MARKETING

A clearly articulated brand with identified assets and parts makes marketing more efficient and effective. Marketing needs to focus on selling brand or products and service. Once this is made clear, the focus can simply be on strategy and performance.



BRAND DEVELOPMENT CASE STUDIES

SEE THE RESULTS



DISCOVER!

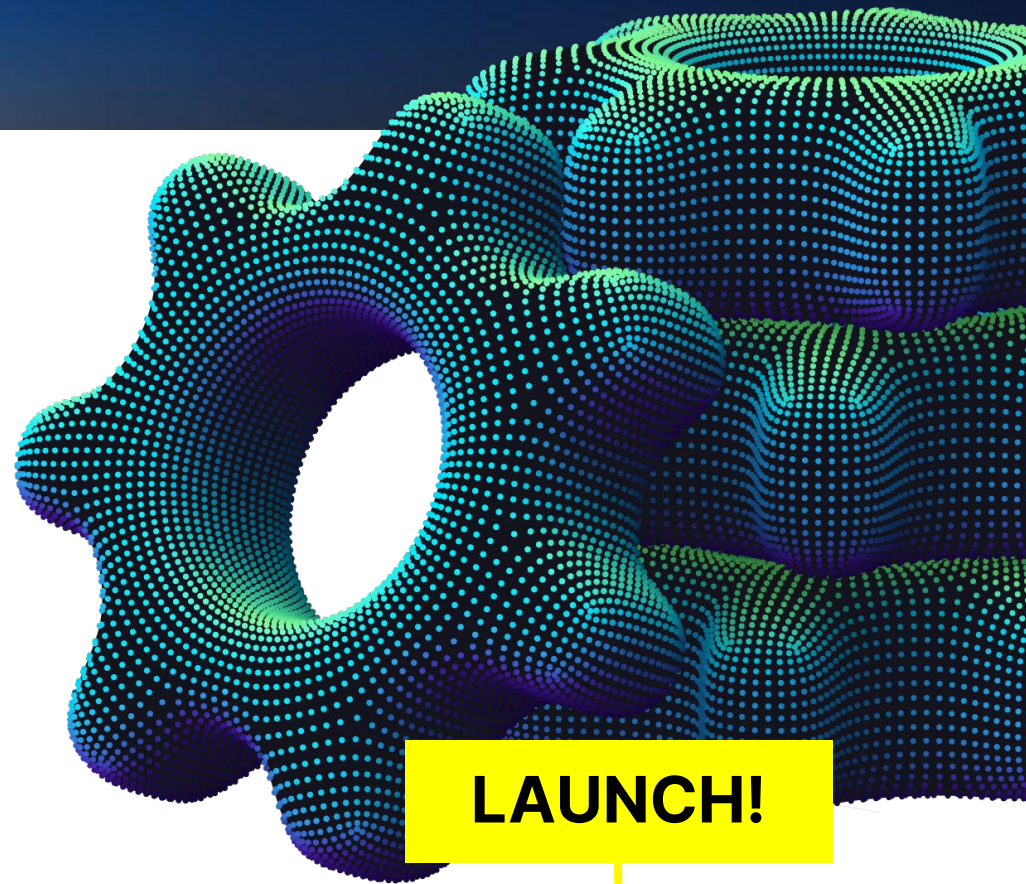


CORPORATE IDENTITY BUSINESS LAUNCH



HYDROFLUX
WATER | SCIENCE | TECHNOLOGY

BRAND: HYDROFLUX



LAUNCH!



Corporate Design

Brand Identity, Creative Direction, Mar.Comms

THE BRIEF

Launch the engineering firm to the world. COG Design was tasked to develop a strategic and unified suite of visual marketing communication assets to launch the [Hydroflux](#) business into their global water management market. Via strategic print and digital communications this Corporate Identity would define the new business identity but also create platform for the brands positioning.

ABOUT THE BRAND & BUSINESS

The Hydroflux Group consists of eight specialist water and wastewater treatment companies. These integrated businesses undertake design and construction projects, and provide aftermarket services to the municipal, mining and industrial sectors.

THE RESULTS

Global growth and an autonomous brand still performing across all brand touch points today. Hydroflux has grown to become a global brand from the initial launch. With this launch has come growth and the acquisitions of other businesses in the industry that have been brought in under the brand identity COG Design created.





Corporate Design Brand Identity, Creative Direction, Mar.Comms

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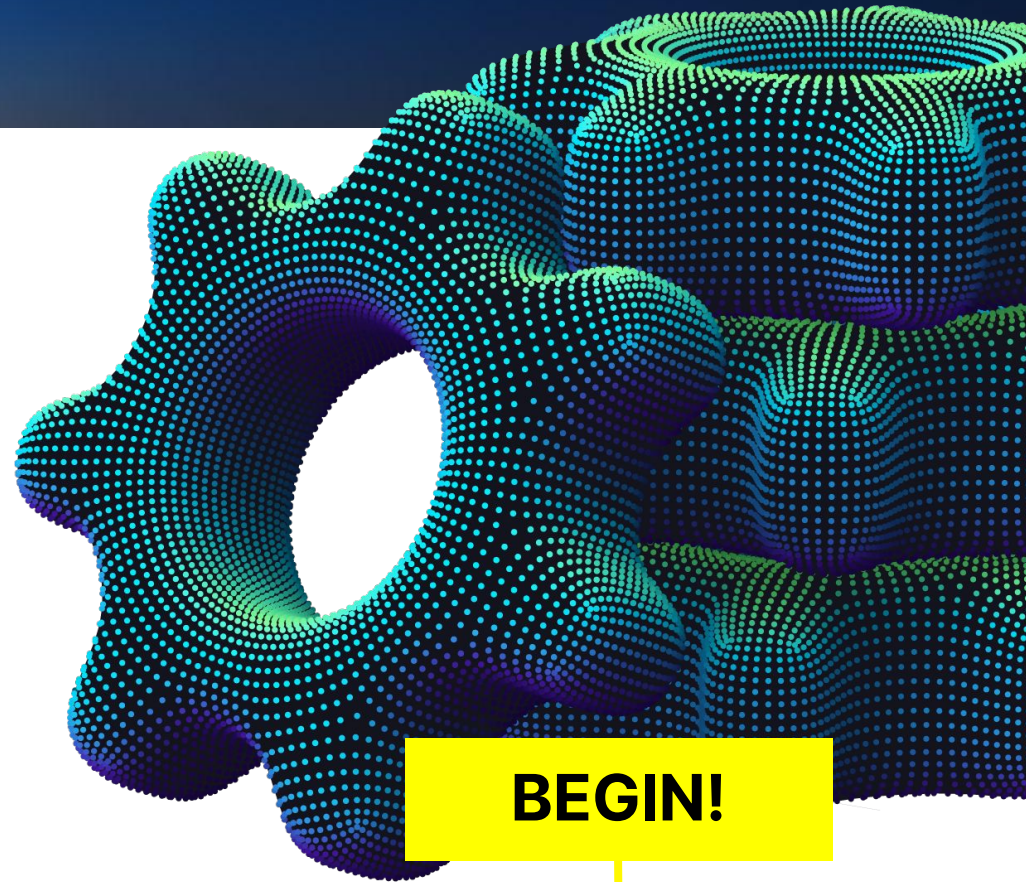


CREATIVE DIRECTION NEW CATEGORY EVENT



Rentokil
Initial

BRAND: RENTOKIL INITIAL



BEGIN!



Creative Direction

New Category Product Development Event Launch

THE BRIEF

Deliver the creative direction and marketing collateral design and production for the Paddock To Plate event that focused on the Internet Of Things (IoT). The event would share best practices, information on current or growing ecosystems and development of relationships to partner with third parties, so the creative direction needed to explore the communication between computing devices embedded in everyday objects.

ABOUT THE BRAND & BUSINESS

Rentokil, the experts in pest control, have stood for effective control ever since they were founded in 1965 in Australia and 1925 in the UK. They have been providing effective and reliable pest control to both commercial and residential customers since then and have grown to become Australia's largest and most trusted pest controller.

THE RESULTS

A sold out event that required extra seating to be brought in to address the ticket sales demand! The Paddock To Plate event that focused on IoT was to engage the Australian FMCG industry and build conversations around the future of IoT and what it looks like in the future.





Creative Direction

New Category Product Development Event Launch

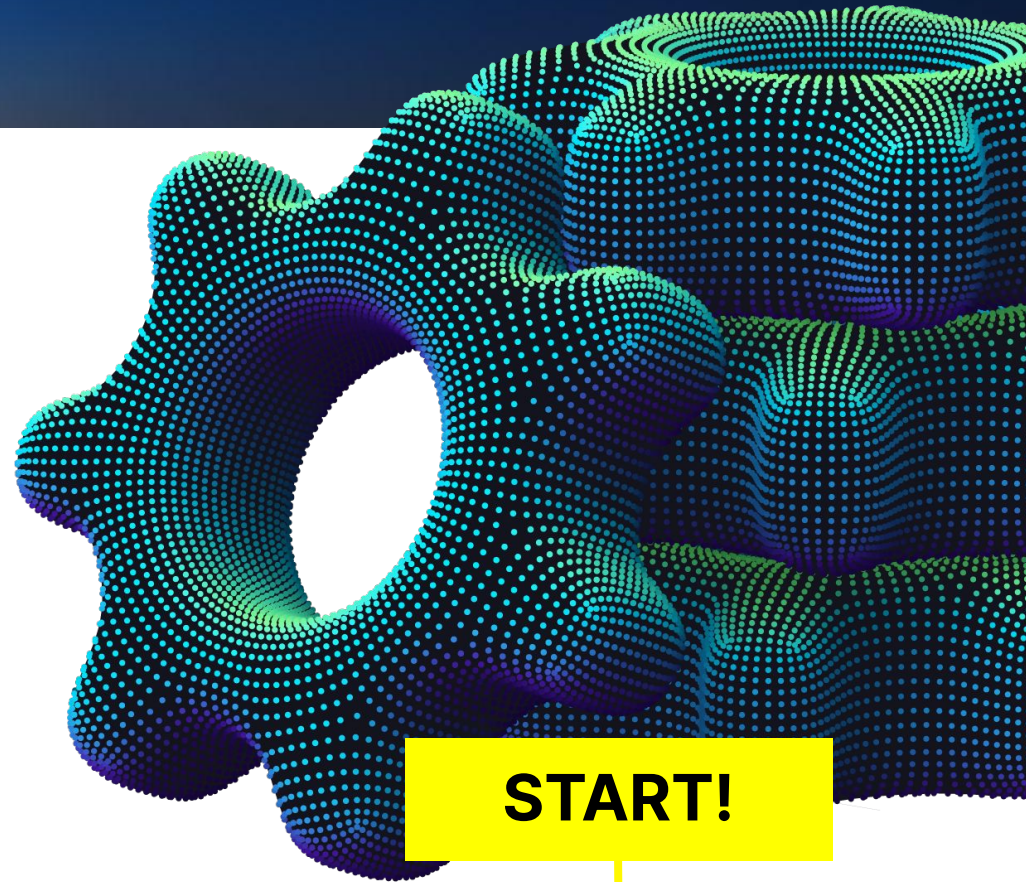


CREATIVE DIRECTION AND BUSINESS LAUNCH



Ausguard
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BRAND: AUSGUARD



START!





Creative Direction

Corporate Identity, Brand Management, Mar.Comms

THE BRIEF

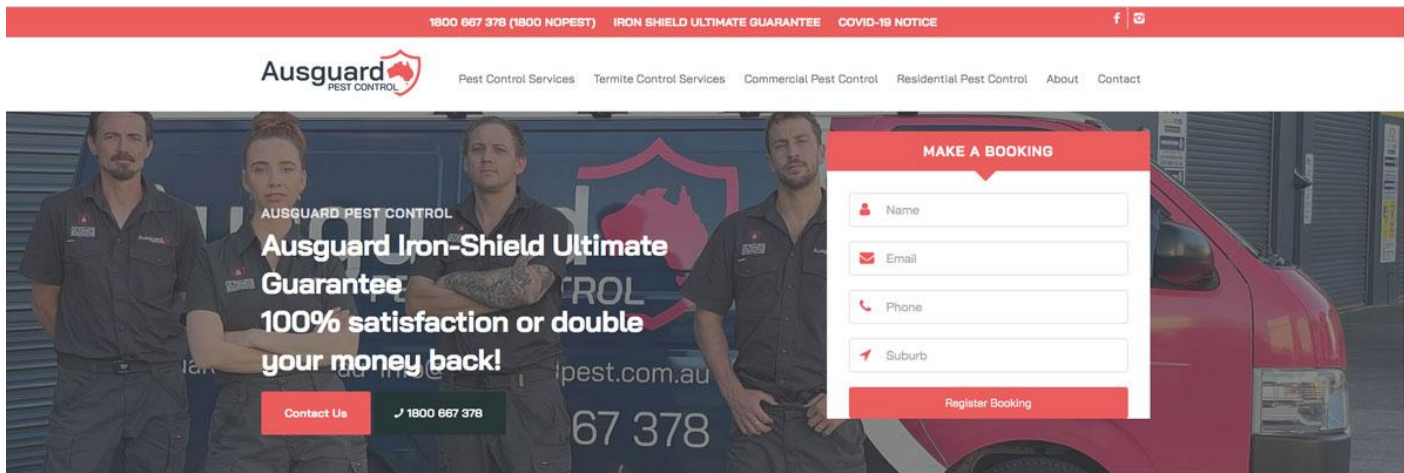
Launch the pest control business to Greater Sydney. COG Design was selected due to our experience in this highly competitive trade. Build a brand that offers immediate credibility, trust and point of difference in combination with digital and print assets. Via design systems and corporate business launch processes the Ausguard Pest Control business needs to deliver leads and begin successful trade within the first week of company launch.

ABOUT THE BRAND & BUSINESS

[Ausguard Pest Control](#) is an Australian owned and family operated business servicing the greater Sydney region. The businesses offers 24 hour termite support, pest control solutions for residential, commercial and industrial clients.

THE RESULTS

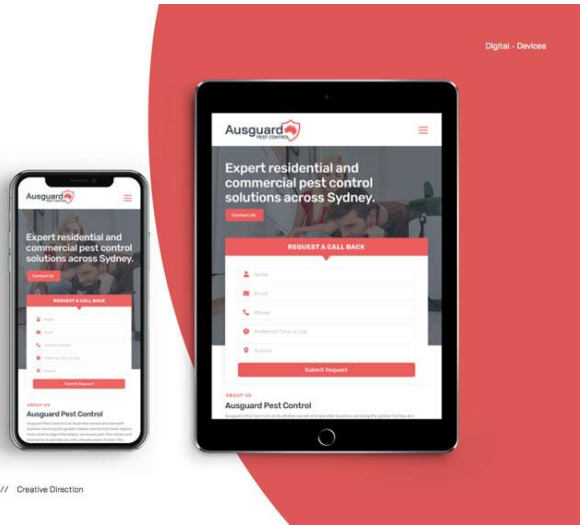
Sydney-wide growth and a strong competing brand that is performing across all brand (print and digital) touch points today. Ausguard Pest Control has increased its brand equity from initial launch and has achieved word of mouth referrals and leads from online and offline brand advertising.





Corporate Design

Brand Identity, Creative Direction, Mar.Comms



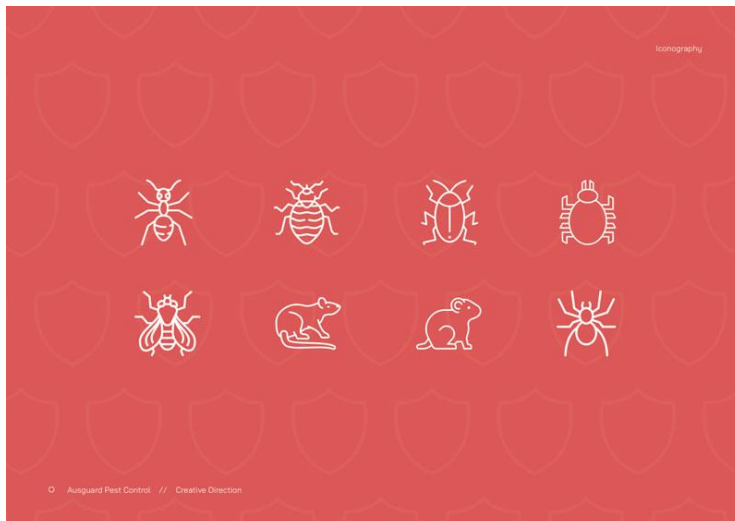
○ Ausguard Pest Control // Creative Direction



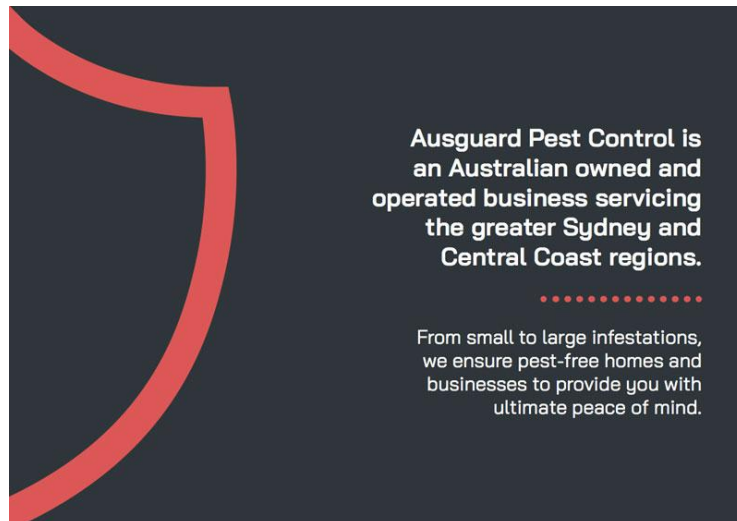
**100% SATISFACTION OR
DOUBLE YOUR MONEY BACK!**

Our Iron-Shield Ultimate Guarantee protects your home or business. It is the strongest guarantee in the pest control industry. This is what separates us from all other competitors.

Ausguard Pest Control shields your premises against uninvited guests with our tailored termite prevention systems and treatments. We have taken no shortcuts in any of our treatments and inspection, and our visual inspection as well as a thermal camera inspection are standard practice at no extra charge.



○ Ausguard Pest Control // Creative Direction



CLAIM YOUR FREE 30-MINUTE BRIEFING SESSION

Getting support and results like these case studies is only a phone call away.

If you're serious about developing your business and brand to allow an autonomous brand serve your business like a sales agent — you must consider your brand development, the brand story and its ability to engage emotionally with your target audience.

If you have any questions, or would like our help on implementing the type of strategy we've presented here take advantage of our free 30-minute strategy session where we'll discuss your business goals and challenges.

Please note this is not a sales call. You will be speaking with one of our highly experienced brand experts, not a salesman.

(02) 9523 6007

Enquiries@COGbranding.com.au

BECOME A COG CLIENT TODAY. ACHIEVE GROWTH AND SUCCESS WITH A RELIABLE PARTNER.



Phone: +612 9523 6007
Email: Enquiries@COGbranding.com.au
Address: 8A Cronulla St, Cronulla 2230 NSW AU
www.COGbranding.com.au

COG branding[®]

www.COGbranding.com.au

Enquiries@COGbranding.com.au +612 9523 6007

8A Cronulla St, Cronulla 2230 NSW Australia



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